

BEFORE THE  
POSTAL REGULATORY COMMISSION  
WASHINGTON, D.C. 20268-0001

PUBLIC INQUIRY ON MODIFICATION OF SERVICE  
PERFORMANCE MEASUREMENT SYSTEMS FOR  
ADDITIONAL MARKET DOMINANT PRODUCTS

Docket No. PI2019-1

**UNITED STATES POSTAL SERVICE NOTICE OF FILING  
LIBRARY REFERENCE USPS-LR-PI2019-1-4  
(April 27, 2020)**

Pursuant to Order No. 5157<sup>1</sup> in this docket, the United States Postal Service hereby gives notice that it is filing the following Category 2 Library Reference with the Commission:

**USPS Proposed Internal Service Performance Measurement (SPM) System Data, and External Audit Addendum and USPS Response, for Quarter 1 of Fiscal Year 2020 for International Inbound and Outbound Single-Piece First-Class Mail**

This Library Reference consists of data generated during operation of the Internal SPM system in Quarter 1 of Fiscal Year 2020, measuring service performance of inbound and outbound single-piece First-Class Mail International letters and flats. This Library Reference also consists of an audit addendum prepared by the outside supplier which produced the usual audit evaluation analyzing the Postal Service's internal service performance measurement (SPM) system data for Quarter 1 of Fiscal Year 2020.<sup>2</sup> This audit addendum analyzes internal SPM data for inbound and outbound single-piece First-Class Mail International letters and flats. This Library Reference also includes the Postal Service's response to the Quarter 1 audit addendum referenced above.

---

<sup>1</sup> Order No. 5157, Order Conditionally Authorizing the Postal Service to Proceed with Changes to its Market Dominant Service Performance Measurement Systems, July 17, 2019.

<sup>2</sup> The Quarter 1 audit was filed on February 28, 2020.

Respectfully submitted,

UNITED STATES POSTAL SERVICE

By its attorneys:

Anthony F. Alverno  
Chief Counsel, Global Business &  
Service Development

B.J. Meadows III

475 L'Enfant Plaza, S.W.  
Washington, D.C. 20260-1135  
(202) 268-3009  
April 27, 2020